Go-Live Is a Milestone. Operational Success Is the Goal

Many automation projects are considered successful the moment they go live. The system is installed, acceptance testing is complete, and the project is delivered on time and on budget.

But operational leaders know the real test begins after implementation.

True success isn't measured by whether a system works on day one. It's measured by whether it continues to deliver reliable performance, consistent throughput, workforce adoption, and business value months and years later.

Project Sucess

Delivery Focused

- Acceptance testing passed
- System Commissioned
- Go-live completed
- Scope delivered
- Project Closed
- Budget achieved
- Project handed over to operations

Operational Success

Performance Focused

- Predictable uptime achieved
- Throughput stabilized
- Service levels maintained
- Operations perform as intented
- Workforce fully adopted
- Continuous improvement embedded
- Total cost of ownership optimized

Looking Beyond Project Delivery

Project success marks the completion of an implementation. Operational success reflects the ongoing ability to meet business objectives. The organizations that realize the greatest value from automation think beyond go-live, planning for the people, processes, and performance required to sustain results long after the project is complete.

Turning Operational Ownership Into Results

Operational ownership begins long before implementation and continues long after go-live. Intelligrated helps organizations apply this mindset throughout the automation lifecycle from planning and system design to workforce readiness, performance optimization, and lifecycle support. By focusing on the operational realities that drive long-term success, we help customers maximize the value of their automation investments.