

EXPERIENCE THE FUTURE OF MAINTENANCE WITH OUR ADVANCED DIGITAL TOOL

Tech Assist

Honeywell

OVERVIEW

Designed for our valued customers, this innovative solution allows for faster issue resolution and improved performance. Discover how Tech Assist can transform your maintenance experience today.

Tech Assist uses the power of generative AI to help you drive efficiency in maintaining and repairing essential equipment.

With tools such as this, we simplify the maintenance and troubleshooting in repair of critical assets through a web/ mobile solution. It enables training efficiency and learning for new hires.

Tech Assist provides reliable information on-the-go, making it easier to keep your operations running smoothly.

With new technical support package options, access to digital tools such as Tech Assist are one component to help streamline your maintenance.

Honeywell's Tech Assist is your digital key to simpler, smarter maintenance.

It's a mobile GenAI assistant that uses decades of proprietary Honeywell Intelligrated data to guide in maintaining and repairing essential equipment.

With its ability to understand natural language, it uses reliable information to provide on-the-go responses, assisting in making your operations run smoothly. It is targeted for improved maintenance, troubleshooting, and repair of critical assets with efficiency.

Unlike generic AI tools, Tech Assist is specifically designed for the industrial sector, delivering more accurate and relevant insights.



TECH ASSIST USES THE POWER OF GENERATIVE AI TO HELP YOU DRIVE EFFICIENCY IN MAINTAINING AND REPAIRING ESSENTIAL EQUIPMENT

INTENDED BENEFITS

Opportunity to reduce overall mean time to resolution

- Reduces the complexity of maintaining, troubleshooting, and repairing critical assets.
- Efficiency and productivity can increase by providing clear guidance to personnel.
- Enables cost savings by optimizing maintenance processes.
- Honeywell Intelligrated technical support team is continually updating Tech Assist to keep the tool up to date and allow for efficient knowledge transfer.
- Features a conversational interface with natural language processing.

Training efficiency and continual learning for new hires

- Deep bank of documented product manuals, knowledge articles, service tickets.
- Fosters continual learning by exposing your team to the latest troubleshooting techniques, helping them build new skills while improving efficiency.
- Simple interface, minimal training.



WHY CHOOSE HONEYWELL INTELLIGRATED?

- **Decades of Knowledge**
  Our LLMs have access to decades of Honeywell's proprietary knowledge.
- **Not just a software solution**
  We're also a service company, with end-to-end support capability and equipment and process expertise.
- **Dedicated to AI innovation**
  Honeywell Intelligrated is committed to digitalization across all parts of their business, using Gen AI, leading platforms and industry-specific LLMs for advanced capabilities.
- **Quick Deployment and Easy Scaling**
  Pre-populated and validated with Honeywell Intelligrated OEM data, our GenAI service is ready to use out of the box. Scale rapidly to meet the growing needs of the organization.
- **Targeted Users**
  Maintenance Managers, Maintenance Technicians, Other associates involved in industrial equipment maintenance.

For more information

https://automation.honeywell.com/us/en/services/warehouse-automation/digital-services

Honeywell Intelligrated

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