PARTS FULFILLMENT SERVICES



Honeywell
Intelligrated®

HONEYWELL INTELLIGRATED PARTS

Honeywell Intelligrated supplies high-quality proprietary and commodity replacement parts for the most reputable brands in the material handling industry. As the original equipment manufacturer (OEM), Honeywell Intelligrated offers the right support to keep mission-critical systems running at maximum efficiency to drive reliable, efficient operations for retailers, manufacturers and logistics providers around the world.

In addition to OEM parts for its own equipment, Honeywell Intelligrated provides commodity parts for integrated system components, enabling operations to consolidate the parts ordering process without sacrificing quality and confidence. Using OEM parts guarantees dependable performance and ensures parts remain up to date and conform to stringent specifications as OEMs implement design improvements. Non-OEM parts carry a high risk of premature failure due to inferior materials and manufacturing processes, and may cause downtime, further damage to ancillary systems and void system warranties.

Contact Honeywell Intelligrated's dedicated parts team:

Phone: dial 877.315.3400, then select option two

Email: IGSParts@Honeywell.com

Online: www.OnTimeParts.com

LIVE SUPPORT

Honeywell Intelligrated offers access to parts specialists, each with an average of 20 years of material handling experience, through its parts hotline to support customers' equipment and maintenance needs. Staffed Monday through Friday, 8 a.m. to 8 p.m., Eastern Time (ET) with 24X7 emergency assistance, customers always receive the help they need.

PARTS FULFILLMENT

Honeywell Intelligrated's parts fulfillment center meets world-class standards for supply chain excellence. An integrated supply chain and comprehensive vendor compliance program maintain stringent quality standards to meet customer delivery expectations of order accuracy and on-time shipments.

The Honeywell Intelligrated parts fulfillment center provides:

- 24X7 emergency shipping
- Sustained 99.9 percent inventory accuracy
- Sustained 99.8 percent order accuracy
- 15,000 in-stock SKUs ready for immediate shipment
- Same-day shipping of in-stock items
- On-time shipping performance of 98 percent
- Dynamic stocking plan analysis
- State-of-the-art packaging materials
- Dedicated, full-service warranty and returns team



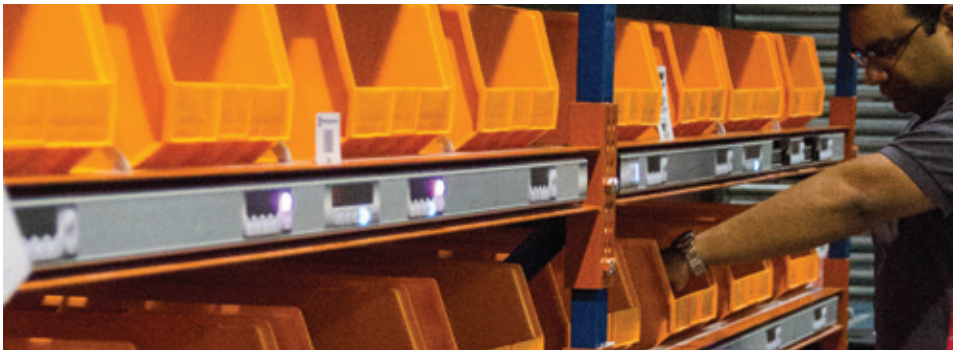


As the OEM, Honeywell Intelligrated provides knowledgeable, single-source support for quick access to performance-guaranteed parts.

- Complete proprietary OEM and commodity parts support throughout the entire system lifecycle
- Access to design, build and maintenance expertise from highly trained parts specialists and system engineers
- Easy identification of parts from original drawings and materials
- System diagnosis based on parts failures and usage
- Obsolescence planning and alternative parts recommendations
- Advanced analytics on parts usage and budget planning
- Quantity discounts and rebate programs based on order volume
- Same-day shipping from in-stock inventory
- Specialized parts services such as sorter crash kits, parts cage assessments and warranty administration

PARTS SERVICES

Honeywell Intelligrated offers services that make it easy to keep a well-stocked parts inventory for mission-critical material handling systems. The company offers standard, premium and materials management framework services to help operations plan and manage on-site inventories with the right parts to keep systems running smoothly and avoid unplanned outages.



	PARTS SERVICE OFFERINGS	DESCRIPTION
STANDARD SERVICES	Recommended Spare Parts List (RSPL)	Details stock recommendation of part types and quantities for emergency replacement and preventive maintenance to minimize downtime.
	Inventory Analysis	Review current inventory against the recommended spare parts list to identify missing critical spares and advise on safety stock levels and reorder points.
	Annual Parts Budget Review	Client receives customized budgeting assistance, based on condition and age of material handling systems, to help estimate annual parts budget.
	Live Parts Assistance	Live assistance from 8 a.m. to 8 p.m. ET, Monday through Friday, plus 24X7 emergency support from parts specialists with in-depth system knowledge. Traditional parts ordering (via phone/email) one-time purchase or stock replenishment.
	OnTimeParts.com	User-friendly web store provides availability information and complete order histories for easy access to the right parts for each system.
PREMIUM SERVICES	Parts Cage Assessment	Honeywell Intelligrated reviews current on-hand inventory, applies parts cage best practices, quotes critical missing spare parts, and makes recommendations for parts cage operational improvements.
	Parts Put-Away	Knowledgeable parts specialists visit customer sites to establish the parts cage with recommended spares for Honeywell Intelligrated material handling equipment and guide staff on part inventory best practices.
	PunchOut Purchasing Application Integration	Honeywell Intelligrated enables direct connection between client's ERP or purchasing applications and OnTimeParts.com to enable smart purchasing decisions, automatic submission of purchase orders and invoicing.
MATERIALS MANAGEMENT FRAMEWORK	Parts Consignment	Provides users with a flexible alternative to the high cost of purchasing and maintaining a spare parts inventory on their own. Honeywell Intelligrated owns the spare parts inventory and guarantees their availability so that users don't need to make capital outlays for spares, and it ensures users have the right parts on hand when needed.
	Three-Year Virtual Parts Assessment	(Consumption/Data Analytics/Parts Planning) Review current inventory against the recommended spare parts list to identify missing critical spares and advise on safety stock levels and reorder points. Client receives customized budgeting assistance, based on condition and age of material handling systems, to help estimate annual parts budget. (Honeywell Intelligrated reviews current on-hand inventory, applies parts cage best practices, quotes critical missing spare parts, and makes recommendations for parts cage operational improvements.)
	Parts All-In	This is an option of the Assurance 360 program. Clients can choose to pay a one-time fee based on estimated usage and historical data for all the parts they will need for the specified amount of time per the contract.

MRO PARTS FROM HONEYWELL INTELLIGRATED

PROPRIETARY OEM PARTS

Though non-OEM parts may appear similar to the authentic originals, they are often designed with cheaper materials and production techniques, making them prone to premature failure, cause damage to auxiliary components and worse yet, void system warranties. Realizing the true value of an automation investment over its useful life requires a comprehensive lifecycle strategy using OEM-engineered replacement parts to ensure longer, more efficient operation at lower cost.

In addition to risking costly system-wide damage, non-OEM parts rarely last as long or offer comparable performance to the authentic OEM alternative. This durability and performance gap widens over time as OEM engineers incorporate design enhancements to key parts over a system's lifecycle, causing non-OEM parts to accumulate higher long-term costs due to increased maintenance costs and downtime from frequent replacement.



COMMODITY PARTS

Honeywell Intelligrated offers commodity parts specifically designed to work with its equipment, enabling customers to order all required spare parts for their system through a single source, saving time and money with a simplified process. The company stands by each commodity part with warranty support and can ship parts in complete bundles for specific projects.

As the OEM, only Honeywell Intelligrated can provide proper advice on how commodity parts work within its systems, matching customers with parts designed to meet functional specification, and recommending replacement parts in the event of obsolescence. Honeywell Intelligrated can leverage this expertise to identify the cause of abnormal system problems, even if the issue is rooted away from the point of failure.

Honeywell Intelligrated offers genuine OEM parts from these reputable system component brands and more:

- Allen-Bradley
- Baldor®
- Cutler Hammer®
- Dodge
- Itoh Denki®
- Reliance
- Rockwell Automation
- SEW Eurodrive®
- SICK®



Honeywell Intelligrated is the OEM for the following systems and machinery:

Alvey®
Buschman®
Crisplant®
Mathews®
Cleco®
Davco™
FKI Logistex®
RTS™
Versa™







ONTIMEPARTS.COM

Honeywell Intelligrated offers OnTimeParts.com, the industry's most comprehensive material handling parts website. Backed by a world-class parts fulfillment operation and parts support services delivered by knowledgeable part specialists, OnTimeParts.com provides access to OEM and commodity parts with in-stock and shipping availability information.

Users can check part availability, access order history, save and share shopping carts, create shopping lists for commonly ordered parts, and access specific, in-depth parts information for each system, making it easy to find, buy and ship the right parts to keep systems running at peak efficiency.

OnTimeParts.com offers:

- Access to complete web, phone, email and fax order histories
- Easily accessible order status
- Regularly updated parts descriptions and photos
- Recommended spare parts lists by project, asset number and equipment
- Identification of related parts and technical tips
- Save-to-list function for frequently ordered parts
- Abilities to save and share shopping carts
- Quick checkout capability with default billing and shipping information
- Access to lead times and part availability



PARTS BY EQUIPMENT

Searching for replacement spare parts specific to a system can be a frustrating, daunting task. To streamline the process, Honeywell Intelligrated offers Parts by Equipment, a web-based tool that connects customers with recommended spare parts and quantities for their unique system, simply by entering material handling asset numbers.

The tool enables quick identification and purchase of the right parts to maintain critical uptime through:

- Easy part identification by material handling asset number
- Consolidated search results filtered by project number
- Identification of other assets on-site that contain a part-through-part number search, particularly useful in the event of downtime
- Integration with OnTimeParts.com for easy ordering
- Access through OnTimeParts.com or Honeywell Intelligrated's Dashboard

For more information on Honeywell Intelligrated parts, visit **www.OnTimeParts.com.**

THE CONNECTED DISTRIBUTION CENTER

The pace of change in modern commerce is putting tremendous pressure on fulfillment operations. To stay competitive and protect profits, companies need solutions that help them achieve maximum throughput, day-to-day flexibility, future-proof scalability and intelligence to make informed decisions.

The Connected Distribution Center helps companies make the digital transformation necessary to increase reliability, improve utilization and maximize productivity through:

- Intelligent, data-driven, high-speed execution
- Automated, adaptable processes for machines and workers
- Optimized utilization with the ability to seamlessly adapt and expand
- Insights and predictive analytics, from sensors to the cloud

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